

Filling out this Form: Please completely fill out this form and include it with your repair. Use one form for each rod, blank or reel to be repaired. Including your email will allow us to notify you upon receipt and completion of the repair.

Packing Instructions: Please package your item in a cardboard tube, box or other suitable container. We recommend you do NOT send it in the original tube. The best way to send a ferrule is to ship it in a padded envelope or other similar packaging (a regular paper envelope is not tough enough to guarantee safe passage).

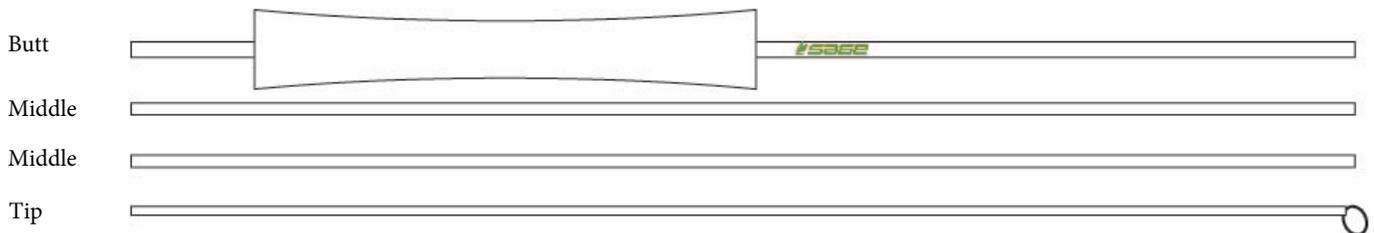
If you have a damaged component on a section, or have sections stuck together, please send us the entire section(s) -- do not break a rod because of a damaged guide or reel seat!

If you have a broken section please send us the connecting joint(s) out of that section (the 5-6 inches of the ferrule).

If the ferrule is damaged please send us the entire section it should be connected to.

Do not break any undamaged sections. Please see the illustrations below for more information.

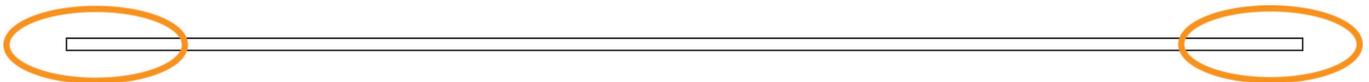
To illustrate, below is an example 4 piece rod.



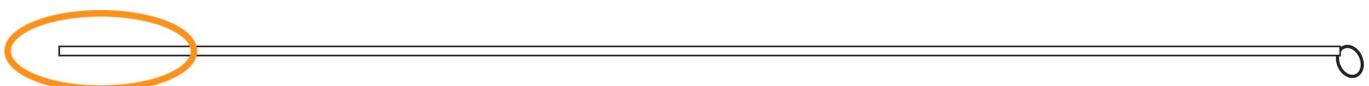
If the Butt section is broken, send in two parts, the top piece and the piece that has the Sage logo.



If a Middle section is broken, send in two parts, the top and bottom piece of that section.



If a Tip section is broken, send in one part, the bottom portion of the tip section.



If multiple sections are broken, please send us all the applicable parts. Package all of the appropriate parts for your warranty repair in a well padded envelope or a box so that the ferrules are not damaged during shipping. If you wish, you may send the entire rod to Sage, including the broken pieces.



Repair Fees: The original owner will be responsible for a \$75USD fee for each rod (\$40USD for each reel) repaired to cover the repair processing and handling fee. We accept major credit cards (Visa, MasterCard, American Express, Discover), check or money order. These should be made out to "Sage". Please note that you are responsible for any customs and duty taxes and or charges as well as shipping the rod to us. Going through a dealer may help cut down on these. If you are not the original owner, are missing a complete section or have a rod stamped DEMO, you are encouraged to contact Sage for more specific information on how to proceed with the repair.

Important Shipping Instructions: When sending your products to Sage, it is highly recommended that you use a carrier with trackable and insurable shipping.

Send your Sage product to:

Sage Manufacturing
Attention: Warranty/Repair Department
8500 N.E. Day Road
Bainbridge Island, WA 98110
USA

Should you have any further questions, please contact our Sage Warranty Services:

E-mail: repairs@sageflyfish.com
Phone: 888-848-7243
Hours: 8:00AM – 4:00PM Pacific Time, Monday – Friday

Customer Information:

Customer Name:		
Shipping Address:		
City	State	Zip
Telephone:	Alternate #:	
E-mail:		
Rod or Reel Model: (Example: 590-4 ONE)		
Serial Number: (Located on the butt section, on the top, opposite side of the SAGE logo)		
Credit Card Number:	Expiration Date:	
Name on Card:		
Billing Address: (if different from shipping)		
City	State	Zip
Reason for Repair:		
Additional Comments/Special Instructions): (Continue on back if needed)		